IT Operations Management
Buyer's Checklist

When it comes to choosing an IT operations management solution, you need a robust monitoring control plane in an easy to consume form factor that delivers complete visibility across your software-defined data center (SDDC), provides automated features offering proactive, actionable recommendations, and extends to meet every need, today and in the future. Use this handy checklist to ensure you get everything you need for intelligent operations management.

PERFORMANCE & AVAILABILITY

Aim for a solution that helps you proactively address issues before end-users are impacted, with recommendations and automated remediation across all parts of the SDDC, and the ability to troubleshoot problems when they occur and perform deep root cause analysis.
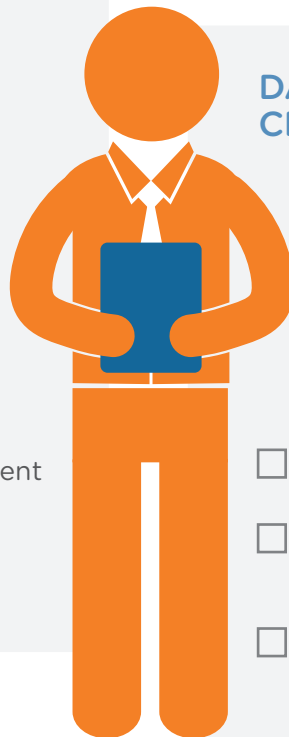
☐ Features that reduce mean time to resolution:
- Performance recommendations
- Capacity recommendations
- Compliance and security recommendations
- Hardware and system fault recommendations
- Policy-based automation

☐ Multi-symptom alerting
☐ Custom dashboards and heatmaps
☐ Comprehensive log analysis
☐ Insight into application dependencies
☐ Integrated SDDC network management
☐ Integrated SDDC storage management

CAPACITY UTILIZATION

Ensure workloads are balanced both within and across clusters, with capacity recommendations and automated remediation out-of-the-box. Look for functionality that will drive a lower total cost of ownership.

☐ Cross cluster workload balancing
☐ Capacity reclamation & right-sizing
☐ Capacity modeling and forecasting
☐ Resource consumption reports with pre-built costing information

DATA CENTER & HYBRID CLOUD SUPPORT

Look for a solution that manages diverse public cloud platforms, hypervisors and the underlying physical infrastructure, reducing complexity by giving you unified visibility into your entire data center.

☐ Extensibility to other private and public clouds
☐ Extensibility to supporting infrastructure (compute, storage and network components)
☐ Extensibility to leverage existing solutions

Make the Intelligent Choice

Ensure intelligent IT operations from applications to infrastructure across your physical, virtual and cloud environments.

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